

Education

MS, Human-Computer Interaction

UNIVERSITY OF MARYLAND
May 2022

BFA, Graphic Design

SALISBURY UNIVERSITY
August 2019

AFA, Graphic Design

MONTGOMERY COLLEGE
December 2016

Certifications

Public Trust Clearance

CITI, Social and Behavioral
Research - Basic/Refresher -
Credential ID 38557512

CITI, Social and Behavioral
Responsible Conduct of
Research Credential ID
38557513

Skills

DESIGN & RESEARCH

UX design, Inclusive design,
Human-centered design,
Wireframing, Usability
Testing, User research,
Heuristic Reviews, Journey
Mapping, User Personas,
User Flows, Prototyping,
Design thinking, Content
management, Agile Scrum,
Qualitative Research,
Quantitative Research

TECH

Figma, FigJam, Miro, Mural,
Optimal, Confluence, Agile,
Trello, Tavé, Monday, JIRA,
WAVE, UserZoom, Optimal,
HTML, CSS, Adobe CC, MS
Office, Google Docs

Experience

UX VISUAL DESIGNER

MetroStar Systems | October 2021 - Present

- Lead research efforts for global site changes, resulting in new patterns and flows for client site
- Curated and launched first ever project surveys using Optimal workshop
- Corresponded with a team of designers to provide beneficial feedback to project efforts from varying stages
- Applied accessibility and inclusive design patterns to mockups
- Negotiated with and Counseled developers and stakeholders on appropriate site behaviors to benefit user experience
- Created user flows to evaluate existing interfaces and create new intuitive interfaces
- Partnered with content strategist to improve and provide meaningful language to client products
- Educated designers and developers on inclusive design patterns and considerations
- Designed user-centered sketches, wireframes, and screen mockups
- Conducted design system audits and provided revisions to align with US Web design system
- Contributed to content strategy using Drupal 9 Content Management system
- Conducted and documented content audits and tagging solutions to improve information architecture
- Worked in an Agile Scrum environment

GRAPHIC DESIGN ASSISTANT

Lepenn Designs | August 2020 - September 2021

- Assist owner/lead designer with project & design calendar management using Trello and Tavé
- Prepared invitation suites and stationery for print in proper setup
- Used InDesign mail merge feature for envelopes and place cards etc. set up
- Design coordinating stationery within brand of invitation suite

UX DESIGN INTERN

MetroStar Systems | June 2021 - August 2021

- Conducted user research using methods such as heuristic review, surveys and user interviews
- Developed affinity diagrams, user flows, and wireframes to update a paper form process to digital format
- Worked in an Agile Scrum project environment
- Communicated project progress to project manager during weekly sprint demos
- Collaborated with 1 Data and 3 Development interns to design and develop a site using Microsoft power platforms

WEBMASTER

Lambda Theta Alpha Foundation Inc. | April 2020 - July 2021

- Worked directly with the Vice President of Communications using content management system skills to maintain and update features the site
- Designed and implemented the organizations new website
- Collaborated with the communications team to improve the site and social media experience